



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to Commissioner of Patents and Trademarks, Washington, D.C. 20231 on February 28, 2002.

Carolle Cook
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Applicant : Shlomo Varsano
Application No. : 10/035,806
Filed : November 8, 2001
Title : METHOD AND APPARATUS FOR AUTOMATED
SERVICE LEVEL AGREEMENTS
Grp./Div. : 2152
Examiner : To be assigned
Docket No. : 47240/FLC/I281

**COPY OF PAPERS
ORIGINALLY FILED**

**LETTER IN RESPONSE TO NOTICE TO
FILE MISSING PARTS OF APPLICATION**

Box Missing Parts
Assistant Commissioner for Patents
Washington, D.C. 20231

P.O. Box 7068
Pasadena, CA 91109-7068
February 28, 2002

Commissioner:

In response to the Notice to File Missing Parts of Application dated **January 30, 2002**, enclosed are:

1. Copy of Notice to File Missing Parts of Application.
2. Check for \$2,592, including the filing fee (\$2,462) and surcharge (\$130) for a large entity.
3. Executed Declaration and Power of Attorney.
4. 12 sheet(s) of substitute drawings in compliance with 37 C.F.R. § 1.84(g).
5. An Assignment of the invention with the Recordation Form Cover Sheet in a separate envelope addressed to Commissioner of Patents and Trademarks, Box Assignments Washington, D.C. 20231, along with our check for \$40.00.

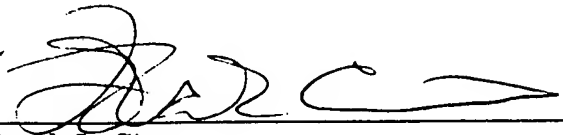
The Commissioner is hereby authorized to charge any fees under 37 CFR 1.16 and 1.17 which may be required during the **pendency** of this application to Deposit Account No. 03-1728.

Application No. 10/035,806

Please show our docket number with any charge or credit to our Deposit Account. **A copy of this letter is enclosed.**

Respectfully submitted,

CHRISTIE, PARKER & HALE, LLP

By 
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FLC/clc
Enclosures
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